

Great member experiences don't happen by accident.

They happen by design.

With over fifty years of clinical and specialty expertise, Magellan Healthcare has a deep understanding of the distinct behavioral health needs of Medicare Members. Helping members live their lives to the fullest, our member-centric approach has resulted in:

- **86%** of members reporting easy access to quality behavioral healthcare
- **80%** of members reporting behavioral healthcare costs are affordable
- **83%** of members reporting satisfaction with Magellan services, **11%** above the industry average

With Magellan, your members get the behavioral healthcare services they need to thrive.

Contact me at **314-387-4835** or **JCBeck@MagellanHealth.com** to learn more about our unique member experience that increases quality and lowers costs.

Magellan
HEALTHCARE.

Justin Beck
Director, Business Development
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Our specialized Medicare team provides meaningful support at every stage of the member's care journey, utilizing evidence-based clinical services, operational best practices and proactive interventions.



Predictive modeling

We address the clinical needs of our members while improving the quality and accessibility of healthcare using population health analytics. Through predictive modeling, including the use of sophisticated forecasting technology and clinical outcome analysis, at-risk members and those in need of intervention to mitigate disease escalation are identified, stratified and prioritized.



Outreach specialists

Our dedicated Medicare outreach and engagement team is focused on personalized health, trained in motivational interviewing and works with treating providers to ensure members receive the best care.



Dedicated care management and transition teams

As part of our member-centric approach, members have dedicated care management and transition teams who work with them from inpatient/residential care through discharge, until they are safe and successfully recovering in the community.



Collaborative approach

Magellan's team of caring professionals is focused on working with providers to ensure:

- Members receive relevant, responsive care and support delivered at the right time
- Treatment is accessible, recovery oriented, member centered and evidence based
- Treatment spans the full spectrum of services