

July 15, 2022

IMPORTANT NOTICE

Dear Vendor:

As you may be aware, Centene Corporation completed the acquisition of Magellan Health, Inc. on January 4, 2022. Although the two companies are now affiliates as a result of this acquisition, Magellan will continue to operate as a separate entity under Centene's Health Care Enterprises umbrella to ensure that no proprietary, commercially sensitive or confidential customer information (collectively, "Confidential Information") is inappropriately disclosed or shared.

You are receiving this notice as a reminder of the obligations under the Magellan Health Vendor Code of Conduct, which can be accessed here: <https://www.magellanhealth.com/documents/2022/03/2022-vendor-code-of-conduct.pdf/>. The Magellan Health Vendor Code of Conduct addresses when vendors may and may not share Magellan's Confidential Information. We encourage you to review the Magellan Health Vendor Code of Conduct periodically as its terms and conditions are subject to change, and to contact us should you have any questions regarding the obligations contained within.

Specifically, you may not share Magellan Confidential Information with Centene or Centene Confidential Information with Magellan despite the fact that the companies are now affiliated.

As always, our relationship with you is important, and we will continue to keep you informed. If you have any questions about this notice, please contact hbusch@magellanhealth.com

Sincerely,



Heather G. Busch
Senior Director, Vendor Contracts, Strategic Sourcing
Magellan Health

Attachment

FREQUENTLY ASKED QUESTIONS

1. *What are examples of information and data that are proprietary, commercially sensitive or confidential customer information?*

Examples include, but are not limited to, claims and enrollment data (including reports and performance metrics); financial, operational or technical information (including contract terms, pricing and fees, financial records, marketing plans, research data and outcomes); and present and proposed products, trade secrets, know how, systems processes, descriptions of software tools, functions and features, computer source codes, methods for information systems integration. Please contact the Strategic Sourcing and Procurement Department for specific guidance.

2. *Can we provide products and services to Magellan and Centene under the same contract?*

Contracting questions must be addressed case by case with the Strategic Sourcing and Procurement Department. In any event, the prohibitions on sharing Confidential Information will apply to services provided to both Magellan and Centene under a single contract.

3. *What should we do if we disclose or share Magellan customer data or other information to unauthorized Centene personnel in error?*

Please immediately report this incident to the Magellan Compliance Hotline at 1-800-915-2108. Each call to the Compliance Hotline will be investigated and treated confidentially and callers have the option to remain anonymous. Vendors may also report suspected or actual violations via email to the follow address: compliance@magellanhealth.com or via www.mycompliancereport.com, entering "MGH" as the client code. Magellan Health prohibits employee intimidation and retaliation against anyone reporting suspected compliance violations.